

Community Resilience Plan

(Balfron)

Next Review Date _____

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SECTION 1 – PLAN ADMINISTRATION

1.1 Amendment Record

| Document Version | Amendment | Date | Amended by |
|------------------|-----------|------|------------|
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1.2 Distribution List

| | Name | Organisation | Contact Number | e-mail |
|----|------|------------------------------|----------------|--------|
| 1. | | Balfron Fire Station | 999 441019 | |
| 2. | | Balfron Police Station | 999 101 | |
| 3. | | Balfron Ambulance Depot | 999 | |
| 4. | | Balfron Community Council | - | |
| 5. | | Balfron High School | 440469 | |
| 6. | | Balfron Primary School | 440027 | |
| 7. | | Balfron Registry Office | 440315 | |
| 8. | | Strathendrick Baptist Church | - | |
| 9. | | Balfron Church of Scotland | - | |

| | | | | |
|-----|--|------------------------------|---|--|
| 10. | | St Anthony's Catholic Church | - | |
| 11 | | Balfron Bus Depot | - | |
| | | | | |

1.3 Aim and Introduction

To facilitate co-ordinated joint working with Stirling Council in response to any major incident.

A major incident is defined for the purposes of the Balfron Community Resilience Plan (the plan) as

- (a) an event or situation which threatens serious damage to human welfare in a place in Balfron,
- (b) an event or situation which threatens serious damage to the environment in Balfron,

For the purposes of subsection (a) an event or situation threatens damage to human welfare only if it involves, causes or may cause—

- (a) loss of human life,
- (b) human illness or injury,
- (c) homelessness,
- (d) damage to property,
- (e) disruption of a supply of money, food, water, energy or fuel,
- (f) disruption of a system of communication,
- (g) disruption of facilities for transport, or
- (h) disruption of services relating to health.

For the purposes of subsection (b) an event or situation threatens damage to the environment only if it involves, causes or may cause—

- (a) contamination of land, water or air with biological, chemical or radio-active matter, or
- (b) disruption or destruction of plant life or animal life.

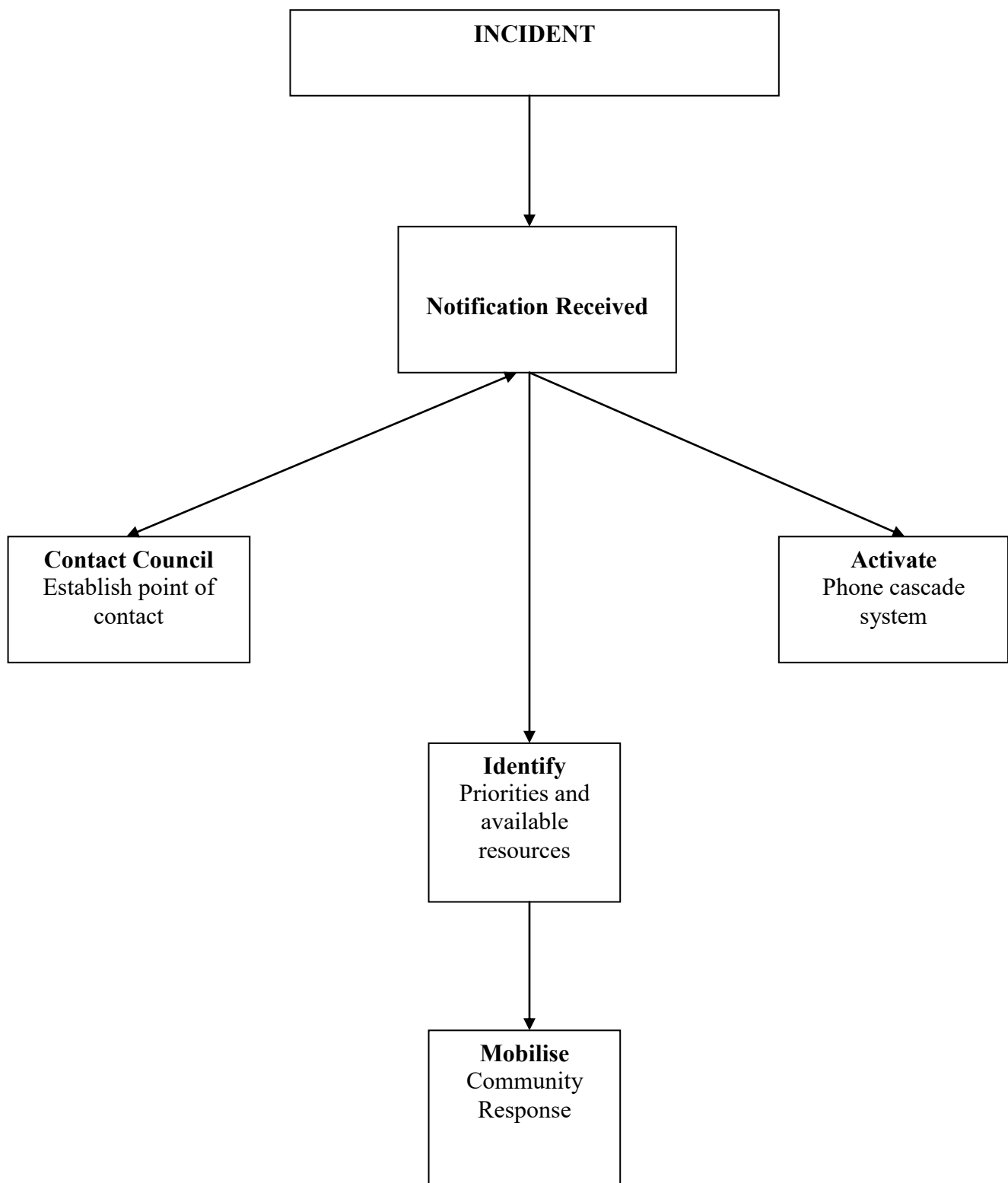
The plan will be 'owned' by the residents of Balfron and will help facilitate village wide communication of a major incident. The plan will be triggered when a major incident occurs as defined above and appropriate response procedures will be activated at such a time as identified in the plan.

This plan does not remove the emergency services as being the first point of contact for incidents and its aim is to provide a communication and response strategy when a major incident occurs.

1.4 Objectives

1. Identify vulnerable elements of the Community
2. Identify key hazards and mitigation measures
3. Identify resources and key contacts in the community
4. Co-ordinate the local response to any major incident

1.5 Response Flow Chart



SECTION 2.0 - ACTIVATION

2.1 Initial Contact

Notification of an incident can come from a variety of sources, e.g. Emergency Services, Stirling Council or the local Community. Initial contact will be made to **one** of the key community contacts listed below:

| Key Contact | Name | Contact Details |
|-------------|-------------------|-----------------|
| 1 | Stuart Ballantyne | 07525357947 |
| 2 | Fraser Allan | 07552735090 |
| 3 | Lee Rooney | 07887700064 |

The Key Community Contacts provide a vital link between the community and other organisations planning for and responding to an incident and to provide the focal point for the community response.

2.2 Initial Action

On receiving notification of an incident, the key contact takes the following action:

- Contact Stirling Council - if notification was from another source. (see contact sheet)
 - Notify other key contacts

2.3 Follow – on Action

Contact other members of the Community that need to be alerted:

- Persons at risk
- Volunteers and key holders that may be needed

2.4 Telephone Cascade

This wider activation is achieved through the telephone cascade system which is detailed below.

The cascade works as a pyramid. The key contact at the top makes the first call

to two or more people. In turn, they call an assigned set of people and so on, until the tree is complete.

If any assigned contact is not available, the caller must take responsibility for contacting their cascade list to ensure that the activation procedure does not stall.

SECTION 3.0 - COMMUNITY HAZARDS \ VULNERABLE AREAS

| Item | Location | Action Required | Action by |
|------------------------------|---|--|--|
| Inclines (Roads) | A875 Exit North from Balfron adjacent to golf course | Maintain safe access/egress from Balfron | Stirling Council |
| Inclines (pavements) | Throughout Balfron including Bankers brae and Hillhead Brae | Maintain safe access/egress | Stirling Council Residents gritting |
| Bin Collection Points | Civic Amenity Site | Maintain safe access/egress | Stirling Council |
| Medical | Balfron Medical Practice | Maintain safe access/egress | Stirling Council Health centre staff NHS Forth Valley |
| Shops | Throughout village including co-op | Maintain safe access/egress to shops from main routes in village | Stirling Council Shop staff |
| Amenity Housing | Strathendrick Care Home | Maintain safe access/egress to housing | Stirling Council |
| Schools (Access) | Balfron High Balfron Primary | Maintain safe access/egress | Stirling Council |
| Schools (Playground) | Balfron High Balfron Primary | Maintain safe access/egress | Stirling Council |
| Rivers/Animal Drinking Water | River Endrick and Tributaries | Communication of hazardous pollution incidents to village | Stirling Council Resilience Group |
| Vulnerable Persons | Throughout Balfron | Communication and awareness raising to prompt to look out for neighbours | Community Residents Stirling Council Health Centre |
| Waste Water Treatment Plant | Buchanan Street, Balfron | Communication Maintain service operation | Scottish Water Resilience Group |
| Ambulance and | Buchanan | Maintain service | Stirling Council |

| | | | |
|--------------------------|-------------------------------|---------------------------------|------------------------------------|
| Fire Station | Street Dunkeld Court | Maintain access/egress | Resilience Group |
| Drinking Water Supply | Water Supply Network pipes | Maintain safe working supply | Scottish Water Resilience Group |
| | | | |
| | | | |
| | | | |

SECTION 4.0 - COMMUNITY RESOURCES

| Resource | Contact / Key Holder | Conditions of use | Additional Information |
|-----------------------------|--|-------------------------------|---|
| Snow Shovels | Resilience Group | When emergency plan triggered | |
| High Viz Vests | Resilience Group | When emergency plan triggered | |
| Community Salt \ Grit Piles | Resilience Group | When emergency plan triggered | |
| Community Salt Bins | Resilience Group | Winter Months | Available throughout village in the winter and appropriately filled |
| Radios | Resilience Group | When emergency plan triggered | |
| Tractors | Risk & Resilience Team Leader | When emergency plan triggered | |
| Blankets | Risk & Resilience Team Leader | When emergency plan triggered | |
| Water | Scottish Water | When emergency plan triggered | |
| Chain Saws | Risk & Resilience Team Leader | When emergency plan triggered | |
| Generators | Risk & Resilience Team Leader Trossachs Search & Rescue | When emergency plan triggered | |
| Sand Bags | Risk & Resilience Team Leader | When emergency plan triggered | |
| Hall | Resilience Group | When emergency plan triggered | |
| 4x4 vehicle | Resilience Group Trossachs Search & Rescue | When emergency plan triggered | |

Communications

| Communication System | Contact / Responsibility | Comments |
|---|---|---|
| Cascade phone system | Resilience Group | Contact details under key contacts section |
| Email / Website/Facebook Page | Facebook Page: 'Balfron Community Resilience' | |
| Information Boards (including location) | High Street (tbc) | |
| Posters \ Materials | | |
| My Stirling | Stirling Council | http://www.stirling.gov.uk/my/ |

Emergency Contacts

| Service / Role | Telephone Number | Website/email |
|----------------------------------|------------------|--|
| Emergency Services | 999 | N/A |
| Stirling Council | 01786 404040 | http://www.stirling.gov.uk/ info@stirling.gov.uk |
| Police | 101 | |
| NHS direct | 08454 24 24 24 | |
| Scottish Fire and Rescue Service | 0131 344 5200 | http://www.firescotland.gov.uk |
| SEPA Floodline | 0845 9881188 | http://www.sepa.org.uk/flooding.aspx |
| Scottish Water | 0845 600 8855 | http://www.scottishwater.co.uk |
| All electricity emergencies | 105 | https://www.powercut105.com/ |
| Scotia Gas Networks | 0800 111 999 | http://www.sgn.co.uk/ |
| Transport Scotland | 0141 272 7100 | www.transport.gov.scot |
| SSPCA | 03000 999 999 | www.scottishspca.org |
| Balfron Community Resilience | Facebook Page | Facebook Page |

Community Contacts

| Service / Role | Telephone Number | Website/email |
|---|--|--|
| Balfron Police Station | 999 101 | www.scotland.police.uk |
| Balfron Ambulance Station | 999 | www.scottishambulance.com |
| Balfron Fire Station | 999 441019 | www.firescotland.gov.uk |
| Stirling Council | 01786-404040 | www.stirling.gov.uk |
| Doctors Surgery | 440515 | www.balfronhealthcentre.nhs.uk |
| NHS 24 | 111 | www.nhs24.scot |
| Scottish Environment Protection Agency | 03000-99-66-99 0800-80-70-60 | www.sepa.org.uk |
| Scottish Water | 0800-0778-778 | www.scottishwater.co.uk |
| Trossachs Search and Rescue Team | 07796-240-023 | www.trossachs-sar.com |
| Lomond Mountain Rescue | 999 | www.lomondrt.org.uk |
| School - Primary | 440027 | www.stirling.gov.uk |
| School – High | 440469 | www.stirling.gov.uk |
| Religious Buildings | Strathendrick Baptist Church Balfron Church of Scotland St Anthony's Catholic Church | www.strathendrickbaptist.org www.balfronchurch.org.uk www.saintanthony.btck.co.uk |
| Balfron Registry Office | 440315 | www.stirling.gov.uk |
| Balfron Bus Station | | www.firstgroup.com |
| Balfron Library | 440407 | www.stirling.gov.uk |
| Balfron Community Council | | www.balfroncc.org.uk |

Log Sheet

It is important to record all information during an emergency. Completing a logging sheet is an easy way to ensure information is not lost and that decisions and actions are tracked.

| Date | Time | Information / Decisions / Actions | Initials |
|------|------|-----------------------------------|----------|
| | | | |