

# Community Resilience Plan

(Balfron)

Next Review Date \_\_\_\_\_

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## SECTION 1 – PLAN ADMINISTRATION

### 1.1 Amendment Record

Document Version	Amendment	Date	Amended by
2	Balfron Community Resilience email address added	16/05/20	Fraser Allan
	SEPA contact details added to document	16/05/20	Fraser Allan

### 1.2 Distribution List

	Name	Organisation	Contact Number	e-mail
1.		Balfron Fire Station	999 441019	
2.		Balfron Police Station	999 101	
3.		Balfron Ambulance Depot	999	
4.		Balfron Community Council	-	
5.		Balfron High School	440469	
6.		Balfron Primary School	440027	
7.		Balfron Registry Office	440315	
8.		Strathendrick Baptist Church	-	
9.		Balfron Church of Scotland	-	

10.		St Anthony's Catholic Church	-	
11		Balfron Bus Depot	-	

### 1.3 Aim and Introduction

To facilitate co-ordinated joint working with Stirling Council in response to any major incident.

A major incident is defined for the purposes of the Balfron Community Resilience Plan (the plan) as

- (a) an event or situation which threatens serious damage to human welfare in a place in Balfron,
- (b) an event or situation which threatens serious damage to the environment in Balfron,

For the purposes of subsection (a) an event or situation threatens damage to human welfare only if it involves, causes or may cause—

- (a) loss of human life,
- (b) human illness or injury,
- (c) homelessness,
- (d) damage to property,
- (e) disruption of a supply of money, food, water, energy or fuel,
- (f) disruption of a system of communication,
- (g) disruption of facilities for transport, or
- (h) disruption of services relating to health.

For the purposes of subsection (b) an event or situation threatens damage to the environment only if it involves, causes or may cause—

- (a) contamination of land, water or air with biological, chemical or radio-active matter, or
- (b) disruption or destruction of plant life or animal life.

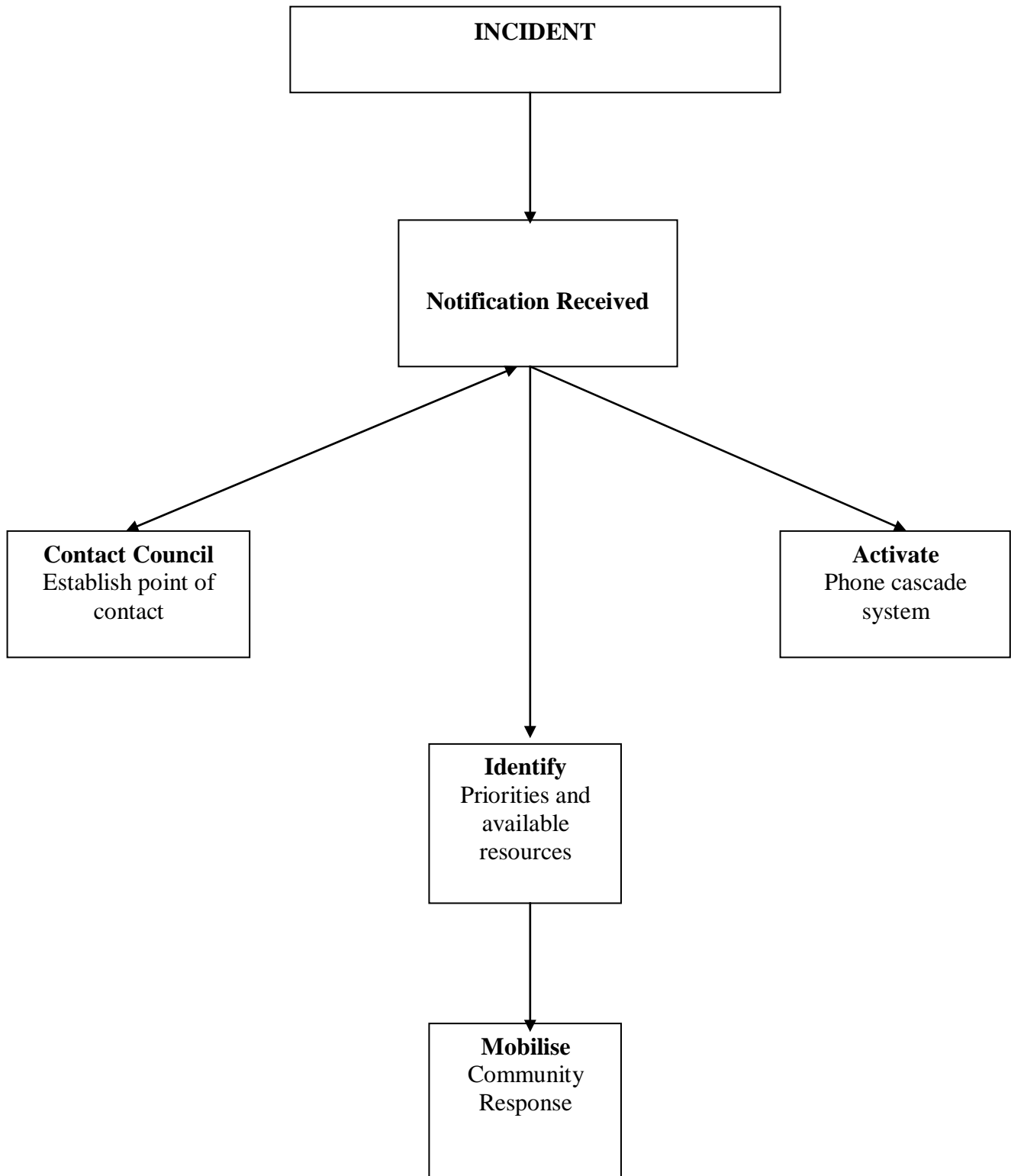
**The plan will be 'owned' by the residents of Balfron and will help facilitate village wide communication of a major incident. The plan will be triggered when a major incident occurs as defined above and appropriate response procedures will be activated at such a time as identified in the plan.**

**This plan does not remove the emergency services as being the first point of contact for incidents and its aim is to provide a communication and response strategy when a major incident occurs.**

## 1.4 Objectives

1. Identify vulnerable elements of the Community
2. Identify key hazards and mitigation measures
3. Identify resources and key contacts in the community
4. Co-ordinate the local response to any major incident

## 1.5 Response Flow Chart



## SECTION 2.0 - ACTIVATION

### 2.1 Initial Contact

Notification of an incident can come from a variety of sources, e.g. Emergency Services, Stirling Council or the local Community. Initial contact will be made to **one** of the key community contacts listed below:

Key Contact	Name	Contact Details
1	Stuart Ballantyne	07525357947
2	Fraser Allan	07552735090
3	Lee Rooney	07887700064

The Key Community Contacts provide a vital link between the community and other organisations planning for and responding to an incident and to provide the focal point for the community response.

Balfron Community Resilience can also be contacted via email at [balfronresilience@gmail.com](mailto:balfronresilience@gmail.com) although not recommended if urgent response required.

### 2.2 Initial Action

On receiving notification of an incident, the key contact takes the following action:

- Contact Stirling Council - if notification was from another source. (see contact sheet)
  - Notify other key contacts

### 2.3 Follow – on Action

Contact other members of the Community that need to be alerted:

- Persons at risk
- Volunteers and key holders that may be needed

### 2.4 Telephone Cascade

This wider activation is achieved through the telephone cascade system which is detailed below.

The cascade works as a pyramid. The key contact at the top makes the first call

to two or more people. In turn, they call an assigned set of people and so on, until the tree is complete.

If any assigned contact is not available, the caller must take responsibility for contacting their cascade list to ensure that the activation procedure does not stall.





**SECTION 3.0 - COMMUNITY HAZARDS \ VULNERABLE AREAS**

Item	Location	Action Required	Action by
Inclines (Roads)	A875 Exit North from Balfron adjacent to golf course	Maintain safe access/egress from Balfron	Stirling Council
Inclines (pavements)	Throughout Balfron including Bankers brae and Hillhead Brae	Maintain safe access/egress	Stirling Council Residents gritting
Bin Collection Points	Civic Amenity Site	Maintain safe access/egress	Stirling Council
Medical	Balfron Medical Practice	Maintain safe access/egress	Stirling Council Health centre staff NHS Forth Valley
Shops	Throughout village including co-op	Maintain safe access/egress to shops from main routes in village	Stirling Council Shop staff
Amenity Housing	Strathendrick Care Home	Maintain safe access/egress to housing	Stirling Council
Schools (Access)	Balfron High Balfron Primary	Maintain safe access/egress	Stirling Council
Schools (Playground)	Balfron High Balfron Primary	Maintain safe access/egress	Stirling Council
Rivers/Animal Drinking Water	River Endrick and Tributaries	Communication of hazardous pollution incidents to village	Stirling Council Resilience Group
Vulnerable Persons	Throughout Balfron	Communication and awareness raising to prompt to look out for neighbours	Community Residents Stirling Council Health Centre
Waste Water Treatment Plant	Buchanan Street, Balfron	Communication Maintain service operation	Scottish Water Resilience Group
Ambulance and	Buchanan	Maintain service	Stirling Council

Fire Station	Street Dunkeld Court	Maintain access/egress	Resilience Group
Drinking Water Supply	Water Supply Network pipes	Maintain safe working supply	Scottish Water Resilience Group

## SECTION 4.0 - COMMUNITY RESOURCES

Resource	Contact / Key Holder	Conditions of use	Additional Information
Snow Shovels	Resilience Group	When emergency plan triggered	
High Viz Vests	Resilience Group	When emergency plan triggered	
Community Salt \ Grit Piles	Resilience Group	When emergency plan triggered	
Community Salt Bins	Resilience Group	Winter Months	Available throughout village in the winter and appropriately filled
Radios	Resilience Group	When emergency plan triggered	
Tractors	Risk & Resilience Team Leader	When emergency plan triggered	
Blankets	Risk & Resilience Team Leader	When emergency plan triggered	
Water	Scottish Water	When emergency plan triggered	
Chain Saws	Risk & Resilience Team Leader	When emergency plan triggered	
Generators	Risk & Resilience Team Leader Trossachs Search & Rescue	When emergency plan triggered	
Sand Bags	Risk & Resilience Team Leader	When emergency plan triggered	
Hall	Resilience Group	When emergency plan triggered	
4x4 vehicle	Resilience Group Trossachs Search & Rescue	When emergency plan triggered	

## Communications

Communication System	Contact / Responsibility	Comments
Cascade phone system	Resilience Group	Contact details under key contacts section
Email / Website/Facebook Page	Facebook Page: 'Balfron Community Resilience'  E: balfronresilience@gmail.com	Updates will be posted on Facebook Page  E-Mail notifications can be sent to Balfron Community Resilience however if reporting an incident it is recommended phone numbers in key contacts list at beginning of this plan are used. This will ensure a more immediate response.
Information Boards (including location)	High Street (tbc)	
Posters \ Materials		
My Stirling	Stirling Council	<a href="http://www.stirling.gov.uk/my/">http://www.stirling.gov.uk/my/</a>

## Emergency Contacts

Service / Role	Telephone Number	Website/email
<b>Emergency Services</b>	<b>999</b>	<b>N/A</b>
Stirling Council	01786 404040	<a href="http://www.stirling.gov.uk/info@stirling.gov.uk">http://www.stirling.gov.uk/ info@stirling.gov.uk</a>
Police	101	
Scottish Environment Protection Agency	0800 80 70 60	www.sepa.org.uk
NHS direct	08454 24 24 24	
Scottish Fire and Rescue Service	0131 344 5200	<a href="http://www.firescotland.gov.uk">http://www.firescotland.gov.uk</a>
SEPA Floodline	0845 9881188	<a href="http://www.sepa.org.uk/flooding.aspx">http://www.sepa.org.uk/flooding.aspx</a>
Scottish Water	0845 600 8855	<a href="http://www.scottishwater.co.uk">http://www.scottishwater.co.uk</a>
All electricity emergencies	105	<a href="https://www.powercut105.com/">https://www.powercut105.com/</a>
Scotia Gas Networks	0800 111 999	<a href="http://www.sgn.co.uk/">http://www.sgn.co.uk/</a>
Transport Scotland	0141 272 7100	www.transport.gov.scot
SSPCA	03000 999 999	www.scottishspca.org
Balfron Community Resilience	Facebook Page	Facebook Page

## Community Contacts

<b>Service / Role</b>	<b>Telephone Number</b>	<b>Website/email</b>
<b>Balfron Police Station</b>	999 101	<a href="http://www.scotland.police.uk">www.scotland.police.uk</a>
<b>Balfron Ambulance Station</b>	999	<a href="http://www.scottishambulance.com">www.scottishambulance.com</a>
<b>Balfron Fire Station</b>	999 441019	<a href="http://www.firescotland.gov.uk">www.firescotland.gov.uk</a>
<b>Stirling Council</b>	01786-404040	<a href="http://www.stirling.gov.uk">www.stirling.gov.uk</a>
<b>Doctors Surgery</b>	440515	<a href="http://www.balfronhealthcentre.nhs.uk">www.balfronhealthcentre.nhs.uk</a>
<b>NHS 24</b>	111	<a href="http://www.nhs24.scot">www.nhs24.scot</a>
<b>Scottish Environment Protection Agency</b>	03000-99-66-99 0800-80-70-60	<a href="http://www.sepa.org.uk">www.sepa.org.uk</a>
<b>Scottish Water</b>	0800-0778-778	<a href="http://www.scottishwater.co.uk">www.scottishwater.co.uk</a>
<b>Trossachs Search and Rescue Team</b>	07796-240-023	<a href="http://www.trossachs-sar.com">www.trossachs-sar.com</a>
<b>Lomond Mountain Rescue</b>	999	<a href="http://www.lomondrt.org.uk">www.lomondrt.org.uk</a>
<b>School - Primary</b>	440027	<a href="http://www.stirling.gov.uk">www.stirling.gov.uk</a>
<b>School – High</b>	440469	<a href="http://www.stirling.gov.uk">www.stirling.gov.uk</a>
<b>Religious Buildings</b>	Strathendrick Baptist Church	<a href="http://www.strathendrickbaptist.org">www.strathendrickbaptist.org</a>
	Balfron Church of Scotland	<a href="http://www.balfronchurch.org.uk">www.balfronchurch.org.uk</a>
	St Anthony's Catholic Church	<a href="http://www.saintanthony.btck.co.uk">www.saintanthony.btck.co.uk</a>
<b>Balfron Registry Office</b>	440315	<a href="http://www.stirling.gov.uk">www.stirling.gov.uk</a>
<b>Balfron Bus Station</b>		<a href="http://www.firstgroup.com">www.firstgroup.com</a>
<b>Balfron Library</b>	440407	<a href="http://www.stirling.gov.uk">www.stirling.gov.uk</a>
<b>Balfron Community Council</b>		<a href="http://www.balfroncc.org.uk">www.balfroncc.org.uk</a>

# Log Sheet

It is important to record all information during an emergency. Completing a logging sheet is an easy way to ensure information is not lost and that decisions and actions are tracked.

Date	Time	Information / Decisions / Actions	Initials