

Police Service of Scotland Community Council Report



Community Council:

Forth and Endrick, Balfron Community Council

Reporting Period:

September 2024 – Compiled by PC Matt McCammon

Ward Plan Priorities

Anti-Social behaviour

A report of threatening behaviour was received whereby a local resident received a voice message which was of a threatening and abusive nature. The perpetrator has been charged and a report has been sent to the PF.

Assaults

A report of an assault was received whereby a local resident had their money stolen and was thereafter assaulted within Endrick Gardens woods. They were assaulted by known associates. All persons involved have been charged and a report has been sent to the PF.

Road Safety

A local resident has had their vehicle damaged whilst parked near to Balfron high school. The driver has failed to stop or report the accident to the police. Enquires are still ongoing to identify the driver.

Incidents of Note

Please keep in mind that there have been a number of attempted house breakings in other villages and remember to stay vigilant and report any suspicious activity.

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Where to Report Scams

Scams

In Scotland, report all scams to **Advice Direct Scotland** by calling **0808 164 6000** (Mon-Fri 9am-5pm) or online at www.consumeradvice.scot

Fraud

If you have been the victim of fraud, report it to **Police Scotland** on **101** or **999** in an emergency.

Suspicious Emails

You can forward suspicious emails to report@phishing.gov.uk and send links from websites which you think are trying to scam the public to the **National Cyber Security Centre's** scam website reporting service at www.ncsc.gov.uk/section/about-this-website/report-scam-website

Suspicious Text Messages

If you receive a suspicious text message you can forward it to **7726**. The free-of-charge '7726' service enables your provider to investigate and take action if malicious content is found.

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What basic steps can I take to protect my home?

Having your home broken into is not common. There are however many ways that you can help secure your home. They don't all cost money – some are common sense and good housekeeping.

First, think about basic good housekeeping routines that aren't expensive:

- Keep your home locked at all times
- Many thieves do not need to break in at all because a door or window has been left open or unlocked
- Don't leave keys on the inside of door locks, under mats or anywhere else they can be easily found
- If you have a 'thumb turn' lock on the inside of a door, ensure that it cannot be accessed from outside
- See details on letter-plates, glazing and adjacent windows advice below
- Don't put your name or room number on your keyring if you live in shared accommodation, if it is lost or stolen, the thief will have information that could direct them there
- Don't keep house keys and car keys on the same key ring
- Don't keep a lot of cash in the house
- Mark your property with a UV marker pen or Security DNA marking Kit - these can be bought online or in some stores
- Look for the Secured By Design accreditation on the product and register - you can place an invisible imprint of your postcode and house number on your possessions
- You can record and register details of your valuables, serial numbers and features or marks, on devices on the national mobile property register on [the immobilise website](#) - this includes mobile phones, cameras, laptops and tablets
- Don't leave valuables where they can be seen through a window - for example, around the tree at Christmas time
- If you have a wall calendar, avoid having it shown near a window from where appointments can be seen - people may see when there will be no one in.

What should I do when I go on holiday?

When you go on holiday there are a few steps you should take for security.

- Get to know your neighbours, if you trust them they might keep an eye on your home, draw curtains and remove mail from behind the door
- Consider using Royal Mail's Keepsafe service, they will keep your mail for up to 66 days
- Make sure you cancel any regular deliveries such as milk or newspapers
- Use timers on lights, make sure your alarm is set
- Don't post on social media that you're going on holiday - criminals can search for this kind of information to identify empty houses.

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Some other tips include:

- Doors should be fitted with a 5 lever mortice deadlock to BS 3621 standard or a Euro Profile Cylinder lock to TS007 3 star standard
- Door frames should be strong enough to support the door, hinges and lock.
- If the door is not a 'multi - point locking' door, fit mortice bolts at the top and bottom of the door and hinge-bolts give additional resistance
- External timber doors should be solid core and a minimum of 45 mm thick.
- UPVC doors should be to PAS024:2016 standard as below
- New / replacement doors should be manufactured and installed to meet standards PAS 024:2016 or equivalent
- Glazed panels within or adjacent to the door should have laminated glass in at least the inner pane to standards P1A
- Letterboxes should have an internal cover plate and not be at floor level. This means that mail drops down and can't be taken from outside
- If you are replacing your letter-plate, look to replace it with a letter-plate to TS008 standard
- Fit a door viewer and a door chain
- Don't leave keys in the door. They could be turned or stolen through the letter-plate if a standard letter plate is fitted
- Think about having your door reinforced with a security door bar
- Ask the manufacturer/supplier before fitting any extra locks to double glazed windows or doors
- Windows should have internal beading to avoid the glass being removed from the outside. Some systems which have external beading are secure because the glass is adhered to the frame or secured by special tamper-proof clips. This can be checked by consulting the manufacturer
- New / replacement windows should be manufactured and installed to PAS024:2016 or equivalent. This indicates set specific standards of design and security for windows.

What if I'm making home improvements or even carrying out routine maintenance?

Your property can be more vulnerable whilst you're carrying out home improvements.

- Don't give keys to workers as they can make copies quickly and easily
- Let your neighbours know about work being carried out, where workers are likely to be and who they are
- Scaffolding may allow an intruder access to areas they wouldn't normally be able to access
- Remember to lock all accessible windows.

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Community Engagement and Reassurance

It is important to you to have community officers who you know, who are accessible and who address local problems.

PC Matt McCammon is the Ward Officer for the Forth and Endrick area. He is based at Balfron Police Office and can be contacted at the office, on 101, or at ForthEndrickCPT@scotland.police.uk. It is recommended that this email address is used by the local community for email contact however this should not be used to report crimes.

Please remember that we regularly publish useful information and updates on social media, including appeals for information, updates about road closures and crime prevention advice. Our Facebook and Twitter pages can be found at;

www.facebook.com/forthvalleypolicedivision

www.facebook.com/policescotland

www.twitter.com/stirlingpol

www.twitter.com/policescotland